

Changes coming to DCLS Connect Portal User Login process – July 24, 2024

Home page for the website will become the Login Page; all users (Clinical and NBS) will login from the same screen

The screenshot shows the DCLS Connect Login page. At the top, there is a navigation bar with the Virginia Department of General Services logo and the text "Virginia Department of General Services Serving Government. Serving Virginians." Below this is a blue header with "DCLS Connect". The main content area is titled "Welcome to DCLS Connect" and features a "Login" section with input fields for "User Name" and "Password", a "Log In" button, and links for "Forgot Username or Password" and "Don't have an account? Sign Up". A warning message is displayed below the login section, and contact information for DCLSConnect@dgs.virginia.gov is provided at the bottom.

All Users, NBS and Clinical, will use a central Forgot Username and Forgot Password screen for those functions

The screenshot shows the "Forgot Username" screen. It features a green box with instructions: "If you registered using a license number, please enter the license number below." and "If you registered using an email address, please enter the same email address below." Below this are input fields for "License Number" and "Email Address", a "Submit" button, and a "Back to Login" button.

The screenshot shows the "Forgot Password" screen. It features a green box with instructions: "If you registered using a license number, please enter the license number below." and "If you registered using an email address, please enter the same email address below." Below this are input fields for "License Number" and "Email Address", a "Submit" button, and a "Back to Login" button.

New Users will go to the Sign Up screen & select type of account to register for: Clinical or Newborn Screening

The screenshot shows the "Register for DCLS Connect Portal account" screen. It features two large blue buttons: "Clinical Portal" and "Newborn Screening Portal". Below these buttons is a "Back to Login" button. The page includes the same navigation bar and header as the previous screenshots, and contact information for DCLSConnect@dgs.virginia.gov is provided at the bottom.